



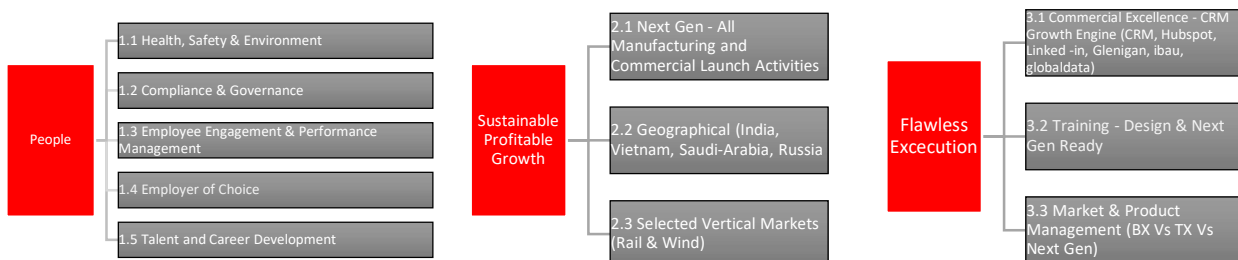
ISO9001 - Policy Statement

Tensor and its employees are committed to comply with the requirements of the ISO9001 business improvement system along with any other applicable requirements and to also continually improve throughout all areas of its business.

Key top-level objectives will be used to drive improvement within the business, these will be disseminated through personal objectives to ensure everyone within the organisation is working together to achieve the business objectives.

	<h3>Tensor Vision/Mission</h3> <p>Vision: <i>To be the world leader in trusted innovative solutions that strengthen and stabilize the face of the earth making our world a safer and more sustainable place for generations to come.</i></p> <p>Mission: <i>To be our customer’s preferred trusted partner with proven engineered solutions delivered under a global brand that helps to grow their business by meeting critical needs for:</i></p> <ul style="list-style-type: none"> • Accelerated construction • Reduced initial construction cost • Increased asset performance and longevity • Optimized total life cycle cost • Sustainable solutions
	<h3>Tensor Values</h3> <p>Health, Safety & Environmental Protection are our most critical obligations and everyone’s job at Tensor</p> <p>Integrity is paramount, we do what we say we will do in an honest and ethical way</p> <p>Teamwork and Diversity propel our performance and drives our passion; people are valued and continuous development is expected; we treat everyone fairly and opinions are respected</p> <p>Accountability and fact-based decision making are fundamental to our performance culture, we work across organizational boundaries to accelerate results</p> <p>Continuous Innovation comes from welcoming new ideas and applying “fail fast – fail cheap – fail forward” thinking in everything we do</p> <p>Customer centric mindset and solutions drive our mutual success</p>

In 2021 we will achieve this through organisational goals in the following areas



Under the current business structure, the ‘EMEA Leadership Team’ are responsible for the periodic review of this quality policy to ensure that it reflects the company’s organisational goals and the changing requirements of its customers.

The above policy is authorised fully by the directors and the management representative is responsible for ensuring this quality policy is understood, implemented and maintained throughout the company.

The master copy of this policy will be kept on the company network at the following location: <P:\Company Generic\Policies\ISO9001>

The above policy is endorsed by the Tensor EMEA Leadership Team below:-

- L Mechelaere - President EH & Global Business Development
- D Hickey - EVP Global Operations and Supply Chain EH
- M Sherlock - VP Finance and Shared Services, EH
- A Taylor - Director of HR, EH
- C Buchanan - Director of Commercial Excellence, EH
- J Kawalec - Director of Technology, EH
- R Abell - Regional Director (UK & Ireland)
- A Curson - Global Director Product and Process Technology